

# 4 Steps to give Exceptional Service



## Greet

Smile, make eye contact.  
Let them know you are  
ready to help.



## Interact

Choose a positive attitude.  
Make it easy for them to  
accomplish their outcome.



## Verify

Make sure your  
actions will satisfy  
your customer.



## Express thanks

Let your customer know  
their business is appreciated.

***Without customers we have no business –  
without repeat customers we are out of business!***